| We act with integrity   | We are inspiring  | We achieve together  | We can be ourselves  |
|---|---|--|--|
| We do things right, remaining focused on health, safety and value for money.  What this looks like:   | We lead by example, looking to improve, taking planned risks, and celebrating successes.  What this looks like:   | We work collectively and respond to, learn from, and embrace change.  What this looks like:  | We are inclusive and treat others with respect.  What this looks like:   |
| <ul> <li>We treat money like it is our own and speak up if we see time, money or resources being wasted.</li> <li>We actively care about the health, safety, and wellbeing of all those we work with.</li> <li>We deliver professionally, fairly, and objectively.</li> <li>We do what we say we are going to do, when we say we are going to do it.</li> <li>We are transparent in our decision-making and any limitations.</li> </ul> | <ul> <li>We approach our work with care, pride, and humility.</li> <li>We look at the bigger picture, seeking to make a positive impact by being innovative.</li> <li>We share best practice and learn from others' expertise and work.</li> <li>We engage widely, developing relationships which motivate and stimulate discussion and involvement.</li> <li>We make long-term decisions based around value for money and sustainability.</li> </ul> | <ul> <li>We are a high performing organisation, and we understand what is expected of us and from those we work with.</li> <li>We keep things simple.</li> <li>We actively build strong relationships with those who we work with, seeking to identify common goals, being clear where objectives align but also acknowledge where they don't.</li> <li>We recognise that everyone has something to give and value others' potential.</li> <li>We encourage and welcome constructive feedback from others.</li> <li>We work collectively and collaboratively with our Parliamentary colleagues.</li> </ul> | <ul> <li>We empower people to be their authentic selves.</li> <li>We embrace openness and honesty.</li> <li>We understand and strive for conscious inclusion.</li> <li>We are kind to ourselves, making sure we achieve a sensible work:life balance.</li> <li>We call out inappropriate behaviour.</li> </ul> |
| <ul> <li>What this doesn't look like:</li> <li>Ignoring or disrespecting the heritage of the Palace and its collections.</li> <li>Blaming others or failing to take accountability for our own actions.</li> <li>Taking decisions without appropriate evidence.</li> <li>Being afraid of speaking up and challenging inappropriate behaviours.</li> </ul>   | <ul> <li>What this doesn't look like:</li> <li>Being unwilling to explain what is being done.</li> <li>Being critical of new ideas.</li> <li>Blaming others and being unsupportive.</li> <li>Being overly focused on previous programmes or projects.</li> </ul>  | <ul> <li>What this doesn't look like:</li> <li>Working in silos and keeping information to ourselves.</li> <li>Assuming we know best and making others work to our preferences.</li> <li>Valuing hierarchy more than experience.</li> <li>Being overly forceful with our own views.</li> </ul>   | <ul> <li>What this doesn't look like:</li> <li>Forcing our opinions on others.</li> <li>Judging others or having a fear of being judged.</li> <li>Deliberately excluding others.</li> </ul>  |