



09 July 2025

Freedom of Information Request - Reference: F25-004

Thank you for your email of 3 July 2025. We have considered your request under the Freedom of Information Act 2000 (the 'FOI Act').

Request

You requested the following information:

I am writing to request information under the Freedom of Information Act 2000 regarding the Mobile, Voice & Data services currently in place at Restoration & Renewal Delivery Authority Ltd. I would be grateful if you could provide the following information:

1. Current Mobile, Voice & Data Services

- *Total number of active SIMs.*
- *Description of current tariffs/allowances.*
- *Name of the current service provider(s).*

2. Requirements for the Next Contract

- *Planned budget.*
- *Contract length.*
- *Estimated total number of SIMs (Voice & Data, and Data-only).*
- *Distribution of SIMs across networks (e.g. 50 on Vodafone, 100 on EE, etc.).*
- *Description of required UK tariffs/allowances, and EU & Rest of World (RoW) roaming bundles.*
- *Total number of Mobile Device Management (MDM) licences.*
- *Total number of Mobile Lifecycle Management subscriptions.*
- *Total number and types of Microsoft 365 licences.*
- *Total fund for mobile devices.*



3. Managed IT Services

- *Are all your IT & Telecoms services managed in-house or is anything outsourced?*
- *If outsourced, who do you use?*
- *Is this contract managed by the same officer at {Name of Council}?*

4. Contract Review

- *Date of the next review for the Mobile, Voice & Data services contract.*

5. Responsible Officer(s)

- *Name and contact details of the officer(s) responsible for the contract review at Restoration & Renewal Delivery Authority Ltd*

Our Response

We hold some of the information you have requested.

1. Current Mobile, Voice & Data Services

- *Total number of active SIMs.*
The Delivery Authority has 69 active SIMs.
- *Description of current tariffs/allowances.*
The Delivery Authority has shared UK and EU Data (500 GB) tariffs.
- *Name of the current service provider(s).*
The Delivery Authority's current provider is Virgin Media Business Limited.

2. Requirements for the Next Contract

- *Planned budget.*
- *Contract length.*
- *Estimated total number of SIMs (Voice & Data, and Data-only).*
- *Distribution of SIMs across networks (e.g. 50 on Vodafone, 100 on EE, etc.).*
- *Description of required UK tariffs/allowances, and EU & Rest of World (RoW) roaming bundles.*
- *Total number of Mobile Device Management (MDM) licences.*
- *Total number of Mobile Lifecycle Management subscriptions.*
- *Total number and types of Microsoft 365 licences.*
- *Total fund for mobile devices.*

The Delivery Authority does not hold information on the requirements for the next contract.



3. Managed IT Services

- *Are all your IT & Telecoms services managed in-house or is anything outsourced?*
The Delivery Authority uses a Managed Service Provider for IT Engineering and Servicing. In the case of Telecoms, Version 1 manage day-to-day activities.
- *If outsourced, who do you use?*
The Delivery Authority's current supplier is Version 1.
- *Is this contract managed by the same officer at {Name of Council}?*
The Delivery Authority does not hold this information.

4. Contract Review

- *Date of the next review for the Mobile, Voice & Data services contract.*
The date of the next review is 01/12/2025.

5. Responsible Officer(s)

- *Name and contact details of the officer(s) responsible for the contract review at Restoration & Renewal Delivery Authority Ltd*
The Delivery Authority's Commercial Director, who is responsible for overseeing contracts and procurement, is Andy Haynes. He can be contacted via the Commercial Team on Commercial@r-r.org.uk.

Further Information

Information provided in this response is correct at this time, however work on the Houses of Parliament Restoration & Renewal Programme continues and any outcomes may ultimately differ from those presented herein.

If you are unhappy with the response or level of service that you have received in relation to your request, please contact us in the first instance and we will seek to reach an informal resolution. If you remain dissatisfied, then you may ask for an internal review. If you ask for an internal review of the decision, we will acknowledge this request and inform you of the date by which you might expect to be told the outcome. The following outcomes are possible:

- The original decision is upheld; or
- The original decision is reversed or modified.

If you wish to exercise your right to an internal review then you should contact us within two months of the date of this letter. There is no statutory deadline for undertaking internal reviews and the timescale will depend upon the complexity of the matter.



We would normally endeavour to complete such reviews within 20 working days of acknowledgement.

and exceptionally within 40 working days. We will keep you informed of the progress of the review. If you wish to request a review you should contact foi@r-r.org.uk. If you are not content with the outcome of the internal review, then you may apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted via the 'Making a Complaint' section of their website or by phone on 0303 123 1113.

Yours sincerely

The Information Request Team