



9 December 2025

Freedom of Information Request - Reference: F25-007

Thank you for your email of 27 November 2025. We have considered your request under the Freedom of Information Act 2000 (the 'FOI Act').

Request

You requested the following information:

Please could you let me know the evaluation template with the search criteria, keywords and filters used for the Employee Engagement Survey Software procured through the G-Cloud 14 framework.

Our Response

We hold the information you have requested.

We have conducted a search of our records and are able to provide the below information:

The Delivery Authority used the G-Cloud 14 Framework on the Crown Commercial Services Contract Award Service (CAS). The below search criteria was used, which provided 26 results:

All lots, All categories, All subcategories, Search term: employee staff engagement surveys, Security certification: Cyber essentials plus; Supplier type: Not a reseller; User support: Email or online ticketing.

The Delivery Authority follows the G-Cloud 14 Buyers' Guide to conduct evaluations, templates are available on the Crown Commercial website:

<https://www.crowncommercial.gov.uk/agreements/RM1557.14>.

Further Information

Information provided in this response is correct at this time, however work on the Houses of Parliament Restoration & Renewal Programme continues and any outcomes may ultimately differ from those presented herein.

If you are unhappy with the response or level of service that you have received in relation to your request, please contact us in the first instance and we will seek to reach an informal resolution. If you remain dissatisfied, then you may ask for an internal review. If you ask for an internal review of the decision, we will acknowledge this request and inform you of the date by which you might expect to be told the outcome. The following outcomes are possible:



- The original decision is upheld; or
- The original decision is reversed or modified.

If you wish to exercise your right to an internal review then you should contact us within two months of the date of this letter. There is no statutory deadline for undertaking internal reviews and the timescale will depend upon the complexity of the matter.

We would normally endeavour to complete such reviews within 20 working days of acknowledgement, and exceptionally within 40 working days. We will keep you informed of the progress of the review. If you wish to request a review you should contact foi@r-r.org.uk. If you are not content with the outcome of the internal review, then you may apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted via the 'Making a Complaint' section of their website or by phone on 0303 123 1113.

Yours sincerely

The Information Request Team